



Dana Phelps, M.Ed., Senior Director

*Washington State Department of Social & Health Services
Policy and External Relations*



Meet Dana Phelps

Dana Phelps was appointed Senior Director of Policy and External Relations in April 2013. The Office of Policy and External Relations serves the Department by working with local, state and federal governments, elected officials, clients and the public on policy, rules adoptions, privacy and records issues, and in administrative hearing processes and appeals. It coordinates these efforts with partners inside and outside the Department.

Prior to taking on her current role, Dana worked in the Assistant Secretary Office of the Juvenile Justice and Rehabilitation where she covered a wide range of policy and operations issues. Dana has worked in the child and youth serving systems within DSHS for 22 years. She began her career as a counselor at Maple Lane School in 1991, and her experience includes working within both juvenile justice and child welfare programs.

Dana has extensive experience in program implementation especially in the area of using evidence-based and research-based treatment programs. She has been on the ground floor of developing and managing quality assurance programs that ensure treatment fidelity.

She has a bachelor's of arts in psychology and a master's of education, guidance, and counseling from Saint Martin's University.